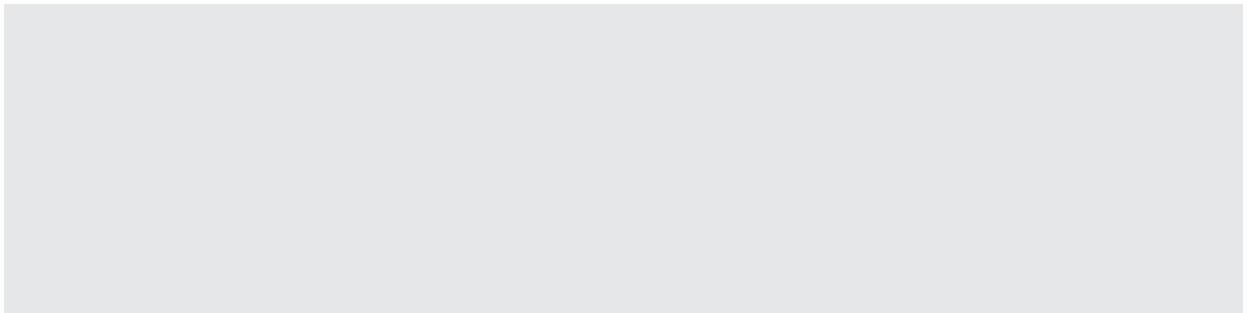




Thank you for choosing Enviro-Master as your partner in hygiene!



After-hours voicemail will be returned at the start of the next business day.



PAYING YOUR ENVIRO-MASTER BILL ONLINE IS FAST AND SECURE.

Managing your bills just got easier! Now you can conveniently pay online in minutes. The process is easy and secure. Plus, you can choose when your payment will occur – anytime up to or on the due date. Simply schedule your payment and get back to your day.



GET STARTED



ENVIRO-MASTER.COM

Get started at www.enviro-master.com.



PAY MY BILL

Select "Pay My Bill" at the top of the screen.



10-DIGIT ACCOUNT #

Log in using the 10-digit Account # sent to your email. You can also find it on your statements and invoices.

IF YOU STILL PREFER TO MAIL YOUR PAYMENT,

please update your records and submit payment to the following address:

Enviro-Master International

PO Box 950467

St. Louis, MO 63195-0467



PAYING YOUR ENVIRO-MASTER BILL ONLINE!



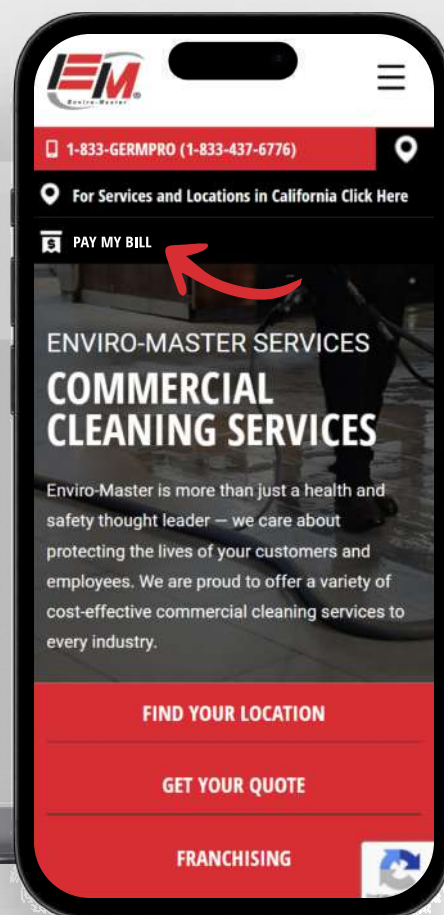
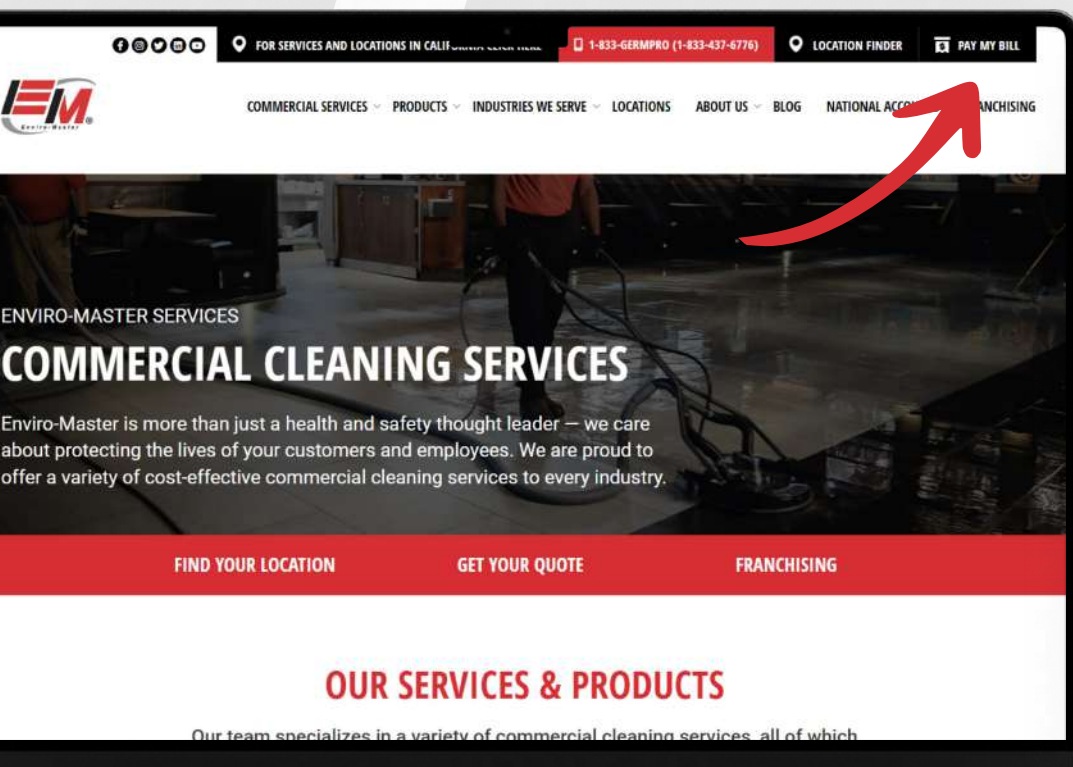
Fast



Easy



Secure



Email:

EBILL@ENVIRO-MASTER.COM

**CONTACT US FOR
ASSISTANCE!**

We Are Everything Hygiene

Protecting your customers, your employees and your business



**RESTROOM
HYGIENE**



**TILE & GROUT
DEEP CLEANING**



**ELECTROSTATIC
SPRAYING**



**DRAIN
TREATMENT**



**PAPER
MANAGEMENT**



**HAND
HYGIENE**



**CLEANING
PRODUCTS**



**POWER
WASHING**



**WINDOW
SERVICE**

THE ENVIRO-MASTER FAMILY OF SERVICES

RESTROOM HYGIENE – Our technicians will give your restrooms a deep cleaning, removing scale and soils that create odor, breed bacteria and turn off customers. We even refill hand soap dispensers and provide air care products and maintenance at no additional cost.

TILE & GROUT DEEP CLEANING – Dirty floors do more than just send a wrong message about your facility's cleanliness – they're also the number one cause of slips and falls. Our proprietary tile and grout cleaning will remove built up dirt and grease, making your floors safer, restoring their appeal and eliminating a key odor source.

ELECTROSTATIC SPRAYING – Our electrostatic spraying service combats cross contamination with a hospital-grade germicide that's 99.999% effective against food-borne bacteria but totally non-toxic for humans. Our certified Health and Safety Technicians use an advanced spraying system to thoroughly coat treated areas with a positively charged mist that sticks to surfaces for long-lasting germ-killing activity.

DRAIN TREATMENT – Drains are some of the biggest culprits when it comes to odor, insects and the risk of slips and falls. Our weekly drain line service shocks your system with a bioactive enzymatic foam that coats all your drains and down lines, digesting fats, oils and grease while minimizing backups.

PAPER MANAGEMENT – Never worry again about restocking issues and dispenser maintenance – our professional technicians will keep you regularly supplied and ensure your equipment is always in working order.

HAND HYGIENE – Common touch points are the most frequent source of disease transmission. Enviro-Master's hand hygiene program helps reduce the spread of pathogens by routinely maintaining your hand sanitizer stations and ensuring they are regularly refilled.

CLEANING PRODUCTS – You can purchase the same commercial-grade products that our own technicians use to keep your facility at its best. We offer concentrated cleaners and degreasers, dishwasher detergents, surface cleaners, odor neutralizers, oven and grill cleaners, enzymatic floor cleaners and more.

RE-FRESH POWER WASHING – Our high-strength power washer delivers a deep cleaning that eliminates buildup, removes grease and reinvigorates hard services across your entire facility: Kitchens, floors, concrete surfaces and even dumpster areas.

RPM WINDOW SERVICE – We go well beyond simple cleaning, with proprietary techniques and specialized compounds that beautify, protect and preserve your windows from day one. Our specialized bonding agent seals micropores and cracks that collect buildup and make glass unsightly.

GOING THE **Extra**-Mile

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Get your estimate today!



Protect your Business:

IS YOUR RESTROOM KILLING YOUR BUSINESS?

We all know that germ, bacteria-coated restrooms can make you sick, but did you know that dirty restrooms are a leading reason why customers form bad opinions about a business? According to a recent survey by P&G Professional:

- 92% of customers say cleanliness is an important factor for repeat business
- 91% say they're more likely to think negatively of a business with unclean facilities
- 88% wonder about the safety of the food in a restaurant with dirty restrooms
- 75% say a foul-smelling restroom makes them likely to leave immediately
- 73% say a smelly restroom is worse than receiving a wrong order
- 73% say that a dirty restroom will prompt them to leave a bad review



The Enviro-Master Solution:

RESTROOM HYGIENE SERVICE

When you consider how important clean restrooms are to your success, do you really want to leave the work to amateurs? Trust the professionals at Enviro-Master to deliver a level of clean you can't achieve on your own - and at a much lower cost than you might imagine!

- Weekly service by dedicated Hygiene Technicians
- Free soap, air freshener and urinal mats
- Professional, proprietary cleaning tools & techniques
- Electrostatic spraying of all surfaces included with every service



**Reduce bacteria growth
to control odors**



**Eliminate unpleasant
odors**



**Powerful cleaning
products**



**Save on expense &
storage of cleaning
supplies**

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Your Do's and Don'ts

You'll find that Enviro-Master is a valuable partner not only because we protect your customers, employees and business with powerful, long-lasting germicidal disease prevention, but also because our hygiene treatments make your maintenance tasks between our services minimal.

The germicidal sealant we apply to your fixtures is specially engineered to:

- 1) kill germs all week long and
- 2) seal the porcelain for a non-stick condition.

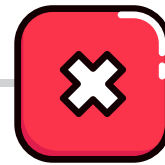
This sealant works best when it's left relatively undisturbed between our weekly visits. To achieve that, here's all you need to do - and not do - to ensure your facilities stay their best.



PLEASE DO!

Use only a damp cloth to quickly wipe down the following:

- ✓ Sinks
- ✓ Top and bottom of toilet seats
- ✓ Around the rim of the bowl
- ✓ Around the urinal



PLEASE DON'T!

Use any of the following unless an incident requires extensive clean-up:

- ✗ Chemicals of any sort
- ✗ Bowl cleaners
- ✗ Brushes
- ✗ Ajax or other cleaners
- ✗ Clorox or ammonia

Astonishingly clean, great smelling restrooms.

GOING THE *EM*extra-Mile

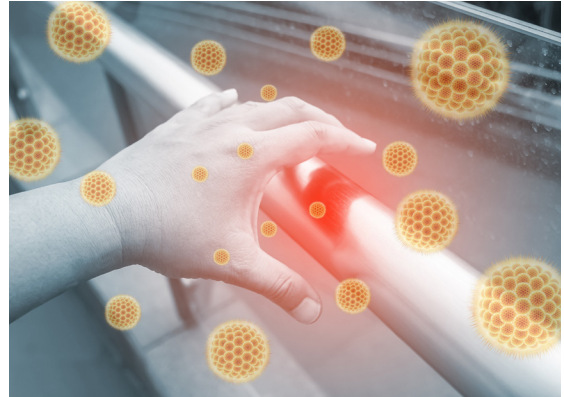
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Protect your Business:

GERMS, GERMS EVERYWHERE!

You can't see them, but they're there - and they can do a real number on your business. It can be difficult, expensive and time consuming to properly protect your business from the threat of pathogens, but there's no upside to enabling conditions that can make customers and employees sick.

- Bacteria, viruses and fungi are everywhere
- Treating them can be overwhelming
- Staff don't have the knowledge or tools
- The consequences can be dramatic



The Enviro-Master Solution:

THE VIRUS VAPORIZER

Enviro-Master's electrostatic spraying surface applies an industrial-grade germicide to all surfaces across your facility for a floor-to-ceiling clean.

- Combats 99.999% of food-borne bacteria
- Uses a hospital-grade germicide
- Food safe and non-toxic
- Non-corrosive to most treated articles



**Efficient
and
effective**



**Affordable
weekly service
available**



**Certificate
of disinfection
to display**



**Emergency
service
available**

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Tile & Grout Deep Cleaning:

GREASY TILE & DIRTY GROUT?

High-traffic areas are some of the most difficult to keep clean, but they're also some of the most important places to treat well. Buildup can create slick conditions just right for slips and falls, while dirty grout and dingy tile can leave a terrible impression on your customers.

- Grease buildup
- Sticky or slippery floors
- Gunky grout
- Unpleasant odors



The Enviro-Master Solution:

SUREFOOT EZ FLOOR DEEP CLEANING

The bio-enzymatic action of SureFoot EZ does more than just clean your floors. It also uses the power of enzymes to digest fat, oil, and grease - and it keeps cleaning between treatments.

- Remove troublesome dirt and grime
- Clean all your hard to reach tile lines
- Non-corrosive and non-toxic



**Digest oils,
grease and
food buildup**



**Brighten grout lines,
even with
years of wear**



**Reduce bacteria
growth to
control odors**



**Improve traction
to reduce slips
and falls**

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Get your estimate today!



Drain Line Maintenance:

DRAIN DISTRESS?

Without proper maintenance of your lines, your whole business can start going down the drain. Do any of these problems sound familiar?

- Drain flies
- Foul odors
- Grease buildup
- Slippery, dangerous conditions
- Costly plumbing



The Enviro-Master Solution:

FOAMING DRAIN LINE MAINTENANCE

Our enzymatic foaming solution gives your drains a full 360 degrees of coverage. The bioactive solution digests built-up fats, oils and grease, and it keeps on working between treatments.

- Eliminate unpleasant odors caused by biological build-up
- Keep drains and drain lines free of grease and food
- Reduce clogs and buildup with enzymatic solutions
- Eliminate costly plumbing



Keep drain flies away
by eliminating their
food source



Remove the
biological buildup
that causes odors



Reduce clogging and
ongoing accumulation
of soils



Prevent costly
plumbing repairs

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Keep your Business Odor-Free:

OUT OF CONTROL ODORS?

Wherever you have people, food, waste and other activity, you have a breeding ground for off-putting odors. Front-of-house, back-of-house and everywhere in between need the service of an expert to identify and eliminate your worst sources of odor.

- Fats, oils and grease
- Bacteria and germs
- Restrooms
- Dumpster areas
- Guest areas



The Enviro-Master Solution:

CUSTOMIZED SCENTING SOLUTIONS!

Avoiding foul odors is essential for your business - but you don't have to take our word for it; the statistics speak for themselves. According to a recent poll by P&G Professional:

- 83% of Americans stated "I would leave a business immediately and not return if the business had a bad odor."
- 73% said "I would not return to a business if the restrooms had a bad odor."
- 73% said that "a smelly restroom is worse than receiving the wrong food order."



**A full suite of
powerful, proven
solutions**



**Programs for
kitchens, restrooms,
dumpsters and more**



**Customized
based on your
business needs**



**Weekly service keeps
your facility
at its best**

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Protect your Business:

WRAPPED UP IN PAPER PROBLEMS?

You have better things to do than manage your paper program. After all, who has time to purchase paper, install and maintain dispensers, figure out par levels and deal with all the other sorts of headaches of a self-managed program? See if any of this sound familiar:

- Excess storage of bulky products you aren't using
- Theft of paper products
- Broken dispensers
- Units that don't fit your decor



The Enviro-Master Solution:

PAPER MANAGEMENT SOLUTIONS

Enviro-Master's turnkey paper solution is designed to provide you the right product for your business at the right price for your budget. Our professional Hygiene Technicians monitor and manage your usage every week, keeping dispensers properly stocked and in good working order.

- **More options** – We offer everything from value-priced tissue and towels to luxury napkins and more
- **Dispenser variety** – Choose from contemporary automated designs to rugged manual dispensers to fit any decor
- **Inventory management** – No more worries about having enough product on hand or where to store it – we make sure you always have what you need and no more
- **Ongoing maintenance** – Every week we inspect your dispensers, provide maintenance and perform repairs whenever they're needed



**A wide range of options
to fit your needs**



**Low pricing to fit
every budget**



**Weekly service so
you're always stocked**



**Free up
storage space**

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Hand Sanitizer Maintenance:

HAND SANITIZER ISSUES?

By now, we're all familiar with how important proper hand sanitizing is for the health of your employees and customers, but an effective program can be costly and distracting:

- Expensive product
- Broken and empty dispensers
- Inventory management
- Time consuming maintenance



The Enviro-Master Solution:

HAND SANITIZING SIMPLIFIED

Enviro-Master's hand hygiene program gives you the protection you deserve with none of the drawbacks:

- Reduced spread of sickness and disease
- Fewer missed work days due to illness
- A fast and easy way for staff and customers to quickly clean their hands
- Fully managed program keeps your units stocked and in working order



**Fixed weekly pricing
for first-quality
sanitizing solution**



**Well maintained,
never empty
dispensers**



**Reduced cross
contamination for
improved safety**



**No reorder
hassles - we take care
of it all**

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Keep your Business Entrance Clean:

CRUDDY CONCRETE?

The flooring outside your business welcomes your guests and employees – but with foot traffic comes dirt, grime and debris, just the sort of buildup that can create bad impressions and dangerous conditions.

- Soiled walkways
- Dirt, grime and debris
- Fat, oil and grease accumulation
- Slips & fall hazards



The Enviro-Master Solution:

REFRESH INTENSIVE CONCRETE TREATMENT!

Enviro-Master's Re-Fresh concrete treatment uses high-powered, commercial-grade equipment and professional-strength chemicals to blast away your toughest concrete stains, grease and dirt.

- Treat outdoor walkways, parking lots, alleys and dumpster areas
- Immediately improve safety and appearance
- Restore your concrete to a level of cleanliness you haven't seen in years



Surface cleaning
to remove dirt and
debris



Degreasing to
eliminate grease, fats
and oils



Power washing to
break up years of
dirt & grime



Enzymatic cleaner
to digest fat, oil &
grease

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Keep Your Dumpster Clean:

DISGUSTING DUMPSTER?

Keeping your dumpster area clean can be a real challenge – and the problems can quickly become overwhelming:

- Foul odors
- Maggots & other insects
- Germs & contamination
- Grease buildup
- Slips & falls



The Enviro-Master Solution:

REFRESH DUMPSTER SERVICE!

Enviro-Master's multi-step dumpster treatment attacks all the major sources of odor, grime and insects to improve everything from scent to safety.

- We begin with degreasing to remove all the smelly, unsanitary grime
- Next we power wash to remove years of caked-on filth
- Then we apply enzymatic cleaner to deliver ongoing oil-and-fat digesting bacteria
- Finally, we apply a product to reduce the formation of maggots, eliminating a major disease vector.



**Degreasing to
remove smelly,
slippery grease**



**Power washing to
eliminate built-up
dirt & grime**



**Enzymatic cleaner
to digest fat, oil
& grease**



**Disease reduction
with maggot
neutralizer**

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Window Maintenance:

DIRTY WINDOWS?

Are dusty, dirty, scaly windows giving your customers a poor view of your cleanliness? Your windows are the first things customers see about your business, and if they don't sparkle, there's a good chance your customers won't give you a second glance.

- Poor presentation sends a costly message
- Grime and scale can turn customers away before they set foot in the door
- Doing the job right is time consuming and labor intensive



The Enviro-Master Solution:

RPM WINDOW SERVICE

Enviro-Master's RPM Window Service goes beyond simple cleaning, with proprietary techniques and specialized compounds that beautify, protect and preserve your windows from day one.

- Restore using industrial-formulated chemicals to remove oxidation, lime scale and other damage
- Protect by applying a specialized bonding agent that acts like a glass shield
- Clean your glass, including regular reapplication of our protectant every 2 weeks



**Clean years
of dirt and scale**



**Preserve your
glass's integrity**



**Give customers
the right impression**



**Protect the reputation
you've built**

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Bathroom Disposal Bins:

MISSING OR BROKEN FEMININE HYGIENE BINS?

Research has found that if your sanitary napkin disposal bins aren't in good condition, 8 out of 10 women won't use them. And what happens then? Waste gets flushed, plumbing gets clogged, and customers get turned off.

- Unsanitary, repellant conditions
- Clogged toilets
- Expensive emergency plumbing repairs
- Blood-borne cross-contamination
- Guest areas



The Enviro-Master Solution:

THE SANIPOD FEMININE HYGIENE SYSTEM!

The SaniPod sets a standard for sanitary product disposal that's unrivaled anywhere. Your guests will appreciate the consideration you show for their comfort and convenience.

- Sleek, contemporary styling
- Silent operation
- Touchless opening and closure
- Rugged, reliable function



**A full suite of
powerful, proven
solutions**



**Programs for
kitchens, restrooms,
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**Customized
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**Weekly service keeps
your facility
at its best**

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Protect your Business:

FILTHY FLOORS?

Standard sweeping and mopping may seem like it does a decent enough job, but over time your floors retain dirt and contamination that can turn them dingy and dangerous. Here are just a few of the reasons why it makes sense to give your floors the treatment they deserve:

- **Shorter surface lifespan**
- **Risk of slips and falls**
- **Illness-causing bacterial buildup**
- **Brand-damaging appearance**



The Enviro-Master Solution:

MICROFIBER FLOOR CLEANING

Enviro-Master's MicroMax floor cleaning service. Inside and out of the restroom, MicroMax outshines your typical floor cleaning. Our combination of microfiber pads, disinfecting moisture and experienced application removes embedded soil on tile, wood, grout and other hard services.

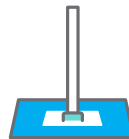
- **No up-front investment**
- **Removes up to 99% of bacteria on floors**
- **Enhances safety in high-traffic areas**
- **Significant savings on labor time and cost**
- **Food safe and non-toxic**
- **Non-corrosive to most treated articles**



Reduce bacteria growth to control odors



Improve traction to reduce slips and falls



Microfiber pads provide a superior clean



Ideal for tile, wood, laminate & other hard surfaces

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Get your estimate today!

