



SERVICE AGREEMENT

Rev. 4/2024

Customer Name: _____ DBA Name: _____ Store #: _____
Physical Address: _____
City: _____ State: _____ Zip: _____
Authorized Contact Name and Title: _____ Point of Contact Email: _____
Phone: _____ Fax: _____ Cell: _____
Accounts Payable/Billing Contact Name: _____ Billing Email: _____
Billing Address: _____ Billing Phone: _____

TERMS: ACH _____ eBill _____ (Please direct customer to Enviro-Master.com)

SERVICES

RESTROOM & HYGIENE

Restrooms _____
Bowls _____
Urinals _____
Sinks _____
Total Sani Charge \$ _____
Frequency _____

FOAMING DRAIN

Kitchen _____
Restrooms _____
Bar Area _____
Total Drains _____
Foaming Drain Charge \$ _____
Frequency _____

SCRUB SERVICE

No. of Rooms _____
Square Footage _____
Tiles (Small/Large) _____
Sani-Scrub Charge \$ _____
Frequency _____

HAND SANITIZER

No. of Sanitizers _____
Sanitizer Charge \$ _____
Frequency _____

MICROMAX FLOOR

No. of Rooms _____ @ _____ = \$ _____
MicroMax Frequency _____

REFRESH POWER SCRUB

Dumpster \$ _____	Patio \$ _____	Walkway \$ _____	FOH \$ _____	BOH \$ _____	Other \$ _____
Freq _____	Freq _____	Freq _____	Freq _____	Freq _____	Freq _____

RPM WINDOW

No. of Windows _____ @ _____ = \$ _____
RPM Frequency _____

SANIPOD

No. of Fem Bins _____ @ _____ = \$ _____
SaniPod Frequency _____

TRIP CHARGE \$ _____ (Charged at time of each service)

INSTALLATION & SETUP FEES

Towel Dispenser Install	\$ _____	Tissue Dispenser Install	\$ _____	Other Dispenser Install	\$ _____
Initial Sanitization	\$ _____	Initial RR Hygiene Service	\$ _____	Initial Scrub Service	\$ _____
Initial RPM Service	\$ _____	Initial Re-Fresh Service	\$ _____	Initial Drain Service	\$ _____

PRODUCTS

Products	Amount Per Unit	Dispensers	Qty	Warranty Rate	Replacement Rate	Products	Qty	Amount	Frequency of Service
EM Proprietary JRT Tissue	\$ _____	EM Proprietary Twin JRT		\$ _____	\$ _____	EM Urinal Mat		\$ _____	
EM Proprietary Hardwood Natural	\$ _____	EM Proprietary Towel Mechanical		\$ _____	\$ _____	EM Commode Mat		\$ _____	
EM Proprietary Hardwood White	\$ _____	EM Proprietary Towel Hybrid		\$ _____	\$ _____	Bowl Clip		\$ _____	
Center Pull Towels	\$ _____	Center Pull Towel Dispenser		\$ _____	\$ _____	Wave 3D Urinal Screen		\$ _____	
Multi-Fold Natural	\$ _____	Multi-Fold Dispenser				Splash Hog Urinal Screen		\$ _____	
Multi-Fold White	\$ _____			\$ _____	\$ _____				
		EM Proprietary A/F Dispensers		\$ _____	\$ _____	Surefoot EZ		\$ _____	
		EM Proprietary Soap Dispenser		\$ _____	\$ _____	Daily		\$ _____	
Seat Cover Sleeve	\$ _____	Seat Cover Dispenser		\$ _____	\$ _____	Dish Detergent		\$ _____	
		Hand Sanitizer Dispenser		\$ _____	\$ _____				
Grit Soap	\$ _____	Grit Soap Dispenser		\$ _____	\$ _____				
		SaniPod Receptacle		\$ _____	\$ _____				

Special Instructions: _____



SERVICE AGREEMENT

Terms and Conditions

1. All dispensers installed under this Agreement are owned by and shall remain the property of Enviro-Master Services, here noted as the Company. Damage to any Company dispenser due to vandalism, abuse, or theft, Company will replace the dispenser(s) at the then current replacement rate.

2. Enviro-Master Promise of Good Service. In the event that Customer: (1) provides a written material complaint to Company; (2) Company does not cure, address or resolve the Complaint within a fifteen-day period of receipt; and, 3) Customer has paid all fees and provided Company the opportunity to retrieve its dispensers from Customer premises in good condition – Customer may then terminate Company's services by providing thirty (30) days written notice of its intention to do so.

3. Payment Terms. If Customer has elected credit card payment through Company's eBill program, customer agrees to submit payment by the first business day of each month for Company's services/products provided in the previous month. If Customer has elected Net 30 payment terms, then Company will invoice Customer on the first business day of each month for services/products provided during the previous month. Customer agrees to pay monthly statement no later than the first business day of the following month. If the outstanding balance is not paid in full within 45 days of billing, Company has the right to terminate this Agreement. All invoices shall be deemed true and correct unless Customer provides a written objection to an invoice to Company within thirty (30) days of the due date of such invoice. Any invoice not paid within thirty (30) days of billing shall be subject to a finance charge equal to 1.5 percent per month or the highest amount allowed by law, whichever is less. Should any check remittance be returned for insufficient funds ("ISF"), Customer expressly authorizes Company to electronically debit or draft from its bank account the amount of such check remittance, plus any ISF fees incurred by Company. Customer agrees to pay all reasonable attorney fees and costs to enforce this Agreement. Company may increase charges from time to time by notifying Customer in writing which may be on Customer's invoice or monthly statement. Customer agrees to pay a \$10 charge for each incident in which Customer refuses Company's scheduled services.

4. Indemnification. Customer shall protect, defend, indemnify, and hold Company harmless from all third-party claims, losses, damages, costs, and expenses (including attorney's fees) and which arise in connection with this Agreement and with Customer's interim cleaning and use of any products in its restroom facilities. The Customer acknowledges and understands that Enviro-Master makes no additional representations of any kind or nature regarding the use of the Vaporizer/Sani-Guard disinfectants beyond those made by the manufacturer as to its EPA registration status and safety.

5. Expiration/Termination. Upon the expiration or termination of this Agreement, Customer shall remit any unpaid charges and immediately permit Company to retrieve all dispensers on its premises. Company has no obligation to reinstall Customer's dispensers. Company is not liable for damages to Customer's property (except for gross negligence) should Company removes its dispensers. If this Agreement is terminated early for any reason, other than under the Enviro-Master Promise of Good Service, Customer will pay Company, as liquidated damages, 50% of its average weekly invoice (over the previous thirteen-week period) and multiplied by the number of weeks remaining in the unexpired Agreement term, plus the replacement cost of all dispensers in service.

6. Install Warranty/Scope of Service. Company's install warranty to repair or replace dispensers refers to normal wear and tear, manufacture malfunction or defect. Company's warranty does not cover vandalism or abuse. Company will perform all work set forth in its cleaning/sanitizing scope of service for Customer in a good and workman-like manner.

7. Sale of Customer Business. If Customer sells or transfers its business (whether by asset sale, stock sale or otherwise), new owner or operator will assume this agreement.

Customer desires to retain existing dispensers _____

Customer desires to dispose of existing dispensers _____

Agreement term shall be for thirty-six (36) months from execution and shall automatically renew for another like term unless Enviro-Master is provided written notice of Customer's desire to discontinue service thirty (30) days prior to expiration of any term. This Agreement is subject to the terms and conditions on its reverse side.

EM Sales Representative _____

Inside Sales Representative _____

I HEREBY REPRESENT THAT I HAVE THE AUTHORITY TO SIGN THIS AGREEMENT:

Customer Contact Name: _____

Signature: _____

Date: _____

EM Franchisee: _____

Signature: _____

Date: _____